

Board Administration

NHS Greater Glasgow and Clyde
Corporate HQ
J B Russell House
Gartnavel Royal Hospital
Campus
1055 Great Western Road
GLASGOW
G12 0XH



Telephone: 0141

Date
Your Ref
Our Ref
Direct Line
Mobile
Fax
Email

REQUEST FOR INFORMATION FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

Thank you for your request received on 13 January 2015 for the provision of the following information:-

Question 1) How many elective operations were cancelled on each day between 19th December 2014 and 3rd of January 2015 in each hospital where operations are undertaken? (Please see attached table below)

Question 2) How many elective operations were cancelled on each day between 19th October 2014 and the 3rd of November 2014 in the same hospital as question 1 (Please see attached table number 2 below)

Question 3) On how many days [please specify dates] was any hospital red flagged in the period from November 1st to January 9th

Question 4) How often were ambulances diverted from one unit to another (please specify which unit was closed and which unit was diverted to) between November 1st to January 9th

Question 5) How often were patients admitted to a hospital other than the one to which they would normally be admitted from [please specify which hospital was closed for admissions and which hospital was diverted to] between November 1st to January 9th [note this does not include normal movements e.g. neurology case or stroke or other conditions requiring movement to specialist units]

Question 6) Were patients were being admitted locally, but not to the ward normally designated as appropriate for their condition/diagnosis was this recorded (please specify whether this is recorded routinely on the boarding out data system or on a separate system), monitored and reported to management?

We are treating your request under our procedures for responding to requests for information under the Freedom of Information (Scotland) Act 2002. Please accept my apologies for the slight delay in issuing this response, which unfortunately is now outside the statutory timescales as set out in FOISA.

I can confirm that NHS Greater Glasgow & Clyde holds information as described by you and our response to your request is as follows:-

Question 1) How many elective operations were cancelled on each day between 19th December 2014 and 3rd of January 2015 in each hospital where operations are undertaken?

A total of 289 elective operations were cancelled during the period 19 December 2014 to 3 January 2015 inclusive. The number of operations cancelled on each day is shown in Table 1 attached as an Appendix to this response. Table 2 shows the breakdown of elective operations cancelled at each hospital.

Question 2) How many elective operations were cancelled on each day between 19th October 2014 and the 3rd of November 2014 in the same hospital as question 1

A total of 506 elective operations were cancelled during the period 19 October to 3 November 2014 inclusive. The number of operations cancelled on each day is shown in Table 3 attached as an Appendix to this response. Table 4 shows the breakdown of elective operations cancelled at each hospital.

A summary of cancellation reasons is given below:

Cancellation Reason	19 December 2014 to 3 January 2015	19 October 2014 to 3 November 2014
Cancelled by patient	58	72
Patient DNA/deceased	77	129
Other reasons (adverse weather/transport issues)	0	13
Cancelled by hospital – clinical reasons	123	206
Cancelled by hospital – other reasons	31	86
Total	289	506

Question 3) On how many days [please specify dates] was any hospital red flagged in the period from November 1st to January 9th

I have been advised by colleagues within Emergency and Medical Services that no hospitals in NHS Greater Glasgow and Clyde were closed during the period specified by you.

Question 4) How often were ambulances diverted from one unit to another (please specify which unit was closed and which unit was diverted to) between November 1st to January 9th

The number of times that ambulances have been diverted from one unit to another is detailed below:

Diverted from	Diverted to	No of occasions
Royal Alexandra Hospital	Southern General Hospital	1
Victoria Infirmary	Southern General Hospital	11
Victoria Infirmary	Glasgow Royal Infirmary	4
Western Infirmary	Glasgow Royal Infirmary	9
Western Infirmary	Southern General Hospital	7
Vale of Leven Hospital	Royal Alexandra Hospital	1

Question 5) How often were patients admitted to a hospital other than the one to which they would normally be admitted from [please specify which hospital was closed for admissions and which hospital was diverted to] between November 1st to January 9th [note this does not include normal movements e.g. neurology case or stroke or other conditions requiring movement to specialist units]

Please see below the number of times patients were admitted to a hospital other than the one to which they would normally be admitted.

Hospital where patient would normally be admitted	Number of patients diverted to other hospitals						
	Western Infirmary	Glasgow Royal Infirmary	Southern General Hospital	Inverclyde Royal Hospital	Victoria Infirmary	Gartnavel General Hospital	Royal Alexandra Hospital
Glasgow Royal Infirmary	3	0	0	0	0	0	0
Inverclyde Royal Hospital	0	1	1	0	0	0	0
Royal Alexandra Hospital	0	20	12	27	1	0	0
Vale of Leven Hospital	0	0	0	2	0	0	0
Southern General Hospital	0	1	0	0	0	1	0
Victoria Infirmary	4	104	164	0	0	0	0
Western Infirmary	0	175	19	0	12	0	4

Question 6) Where patients were being admitted locally, but not to the ward normally designated as appropriate for their condition/diagnosis was this recorded (please specify whether this is recorded routinely on the boarding out data system or on a separate system), monitored and reported to management?

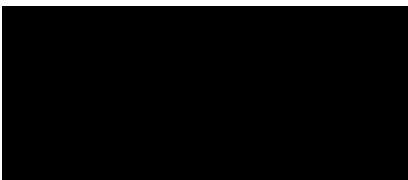
I have been advised by colleagues in Emergency and Medical Services that this information is recorded and a separate list is shared with clinicians and managers.

I hope this information is helpful. If you are not satisfied with our response to your request, you have a right to request a review of this decision within 40 working days of receiving this response. The attached note describes our review procedure. The note also describes your right to pursue the matter with the Scottish Information Commissioner if, following a request for review, you remain dissatisfied with the decision of NHS Greater Glasgow & Clyde. If following appeal to the Scottish Information Commissioner you still remain dissatisfied with the outcome, you have a right of appeal to the Court of Session on a point of law against the decision of the Scottish Information Commissioner.

If you wish us to review this decision, please complete the form enclosed and return it to the Head of Board Administration, NHS Greater Glasgow & Clyde, Corporate HQ, JB Russell House, Gartnavel Royal Hospital, 1055 Great Western Road, Glasgow G12 0XH.

Should you require any clarification about this letter or the right to request a review please contact me at the details at the top of the first page of this letter.

Yours sincerely



Freedom of Information Manager

Enc

Request For Review Form
Procedure for review of decision notified

Appendix – Summary of elective operations cancelled – NHS Greater Glasgow and Clyde

Table 1 – Period 19 December 2014 to 3 January 2015

Number of elective operations cancelled each day																
December 2014													January 2015			Total
19	20	21	22	23	24	25	26	27	28	29	30	31	1	2	3	
34	9	1	75	41	29	0	0	0	0	41	37	22	0	0	0	289
	W/E	W/E				PH	PH	W/E	W/E				PH	PH	W/E	

Table 2 – Period 19 December 2014 to 3 January 2015

	Total
Gartnavel General Hospital	59
Glasgow Royal Infirmary	54
Institute for Neurological Sciences (SGH)	16
Inverclyde Royal Hospital	10
Royal Alexandra Hospital	31
Royal Hospital for Sick Children	33
Southern General Hospital	15
Stobhill ACAD	26
Vale of Leven Hospital	4
Victoria ACAD	38
Victoria Infirmary	1
Western Infirmary	2
Total	289

Table 3 – Period 19 October 2014 to 3 November 2014

Number of elective operations cancelled each day																
October 2014													November 2014			Total
19	20	21	22	23	24	25	26	27	28	29	30	31	1	2	3	
0	53	36	34	44	36	6	0	48	53	35	50	44	8	1	58	506
	W/E					W/E	W/E						W/E	W/E		

Table 4 – Period 19 October 2014 to 3 November 2014

	Total
Gartnavel General Hospital	99
Glasgow Royal Infirmary	66
Institute for Neurological Sciences (SGH)	19
Inverclyde Royal Hospital	45
Royal Alexandra Hospital	52
Royal Hospital for Sick Children	47
Southern General Hospital	35
Stobhill ACAD	52
Vale of Leven Hospital	13
Victoria ACAD	55
Victoria Infirmary	14
Western Infirmary	9
Total	506